

Mandatory Language Template: Public Notice to Boil Water

Due to low water pressure (less than 35psi) it is required, because of two major water main breaks within our distribution system the Texas Commission on Environmental Quality (TCEQ) has required our water system The City of Gladewater (PWS #0920001) to notify customers of the need to boil their water prior to consumption.

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and making ice should be boiled and cooled prior to use. The water should be brought to a vigorous, rolling boil and then boiled for two minutes. In lieu of boiling, you may purchase bottled water or obtain water from some other suitable source.

When it is no longer necessary to boil the water, the water system officials will notify you that the water is safe for consumption. Instructions to discontinue boiling will be issued in the same manner as this notice.

If you have questions concerning this matter, you may contact Steve Matlock Director of Utilities or John Choice Operations Manager at (903) 844-6331 or (903) 720-4141.