

The City of Gladewater privatized its Public Works Division, including Water Treatment, Wastewater Treatment, Utility Maintenance, Streets and Parks, in April 1996 to Veolia Water North America Operating Services, LLC. Project Manager - Chris Meeks - (903) 845-2586
Water Treatment Plant - Don Beall - (903) 845-3715

Wastewater Treatment Plant - John Choice - (903) 845-2802

More information on Veolia Water North America Operating Services, LLC can be found at <http://www.veoliawaterna.com/>.

From the VEOLA WATER website:

GLADEWATER WATER AND WASTEWATER TREATMENT SYSTEMS AND PUBLIC WORKS

Services

Collection System Management

Customer Service

Distribution System Management

Fleet Management

Industrial Pretreatment Program

Meter Reading

Meter Replacement

Operation and Management of Wastewater Facility

Operation and Management of Water Facility

Public Works

Sludge Disposal

Veolia Water North America has operated the city of Gladewater's entire public works department since 1996.

The treatment system comprises a 2-million-gallon-per-day (MGD) surface water plant, 40 miles of collection lines and finished water storage; and a 1.4-MGD wastewater plant, 40 miles of collection system lines and lift stations.

Significant Accomplishments

Installed a SCADA system for automatic sampling and process controls, renovated lift stations, replaced activated carbon filter media at the water treatment plant

Received a new 10-year agreement after fewer than 5 years of service

Initiated a meter changeout program that resulted in an additional \$60,000 increase in water billings after the first 500 meters were replaced

2003 Business of the Year from Gladewater Chamber of Commerce

Outstanding Performance award from the Texas Natural Resources Conservation Commission in 1997

"...Veolia Water not only has improved the quality of the city's public works department, but has actively participated in improving the quality of life in our community... We are pleased ... because Gladewater has found more than a business partner... we found a true corporate citizen." Todd Clifton, Chamber of Commerce director.

The City of Gladewater privatized its Public Works Division, including Water Treatment, Wastewater Treatment, Utility Maintenance, Streets and Parks, in April 1996 to Veolia Water North America Operating Services, LLC.

Project Manager - Joyce Hubbard - (903) 845-2586

WaterTreatment Plant - Don Beall - (903) 845-3715

Wastewater Treatment Plant - John Choice - (903) 845-2802

More information on Veolia Water North America Operating Services, LLC can be found at <http://www.veoliawaterna.com/>.

From the VEOLA WATER website:

GLADEWATER WATER AND WASTEWATER TREATMENT SYSTEMS AND PUBLIC WORKS

Services

Collection System Management
Customer Service
Distribution System Management
Fleet Management
Industrial Pretreatment Program
Meter Reading
Meter Replacement
Operation and Management of Wastewater Facility
Operation and Management of Water Facility
Public Works
Sludge Disposal

Veolia Water North America has operated the city of Gladewater's entire public works department since 1996.

The treatment system comprises a 2-million-gallon-per-day (MGD) surface water plant, 40 miles of collection lines and finished water storage; and a 1.4-MGD wastewater plant, 40 miles of collection system lines and lift stations.

Significant Accomplishments

- Installed a SCADA system for automatic sampling and process controls, renovated lift stations, replaced activated carbon filter media at the water treatment plant
- Received a new 10-year agreement after fewer than 5 years of serviceInitiated a meter

changeout program that resulted in an additional \$60,000 increase in water billings after the first 500 meters were replaced

- 2003 Business of the Year from Gladewater Chamber of Commerce
- Outstanding Performance award from the Texas Natural Resources Conservation Commission in 1997

"...Veolia Water not only has improved the quality of the city's public works department, but has actively participated in improving the quality of life in our community... We are pleased ... because Gladewater has found more than a business partner... we found a true corporate citizen." Todd Clifton, Chamber of Commerce director.